



SEPTEMBER 14, 2021

### Today's Objectives



This session will accomplish the following:

1

Enhance your understanding of the empathy issues present within Leadership

2

Train you on two critical community-building skills:
Feeling and Listening



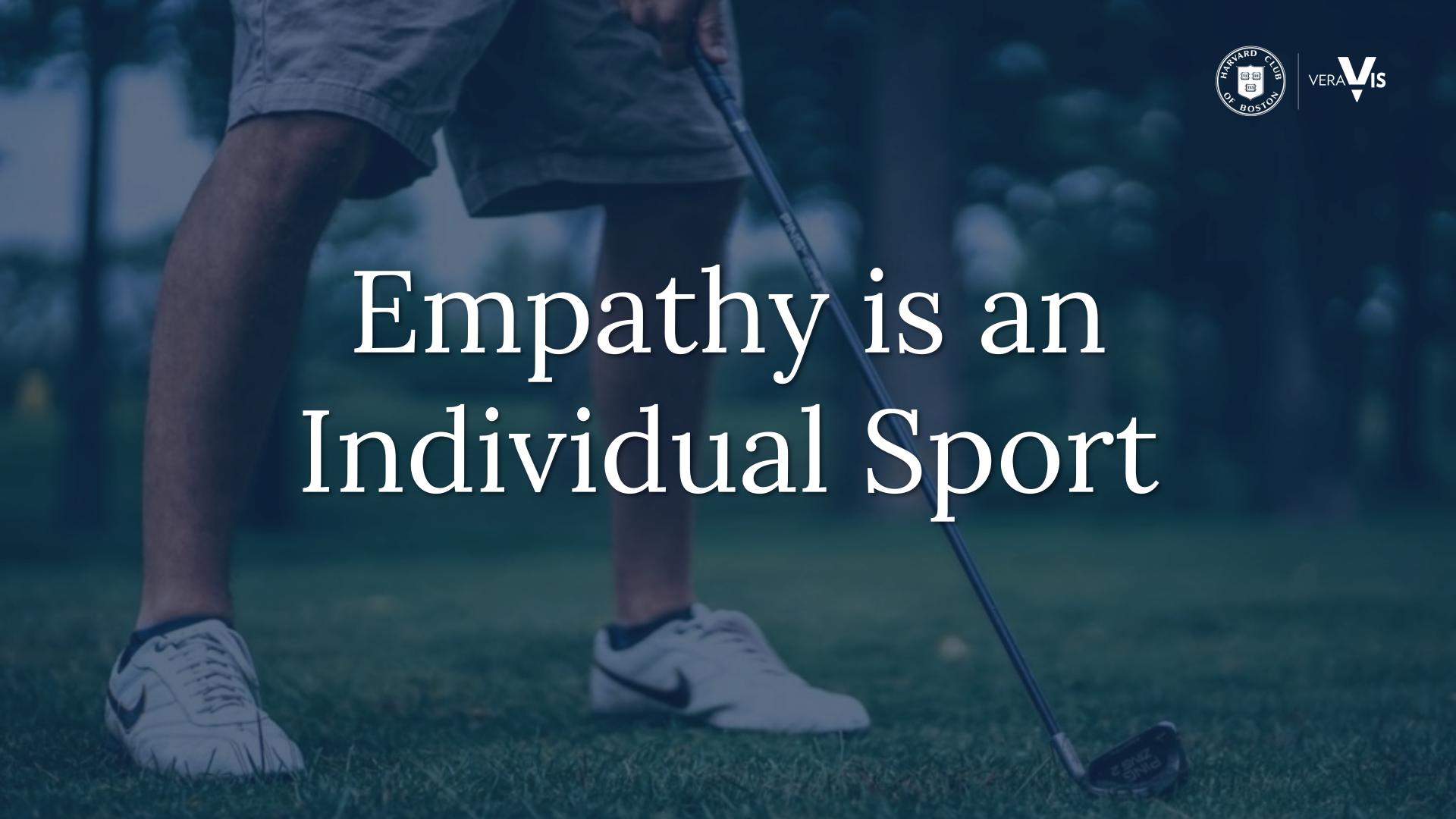


## Community











"I have absolutely had my perspectives brushed aside"



"Bullying without being aware of it"





Feeling Leadership does not "listen to each other and respect each other"



Interrupted when speaking



Interrupted when speaking



Discussing sensitive issues, such as race, gender, etc. aren't taken seriously



Being told, rather than asked





People making statements without considering how those statements might be received by the other party



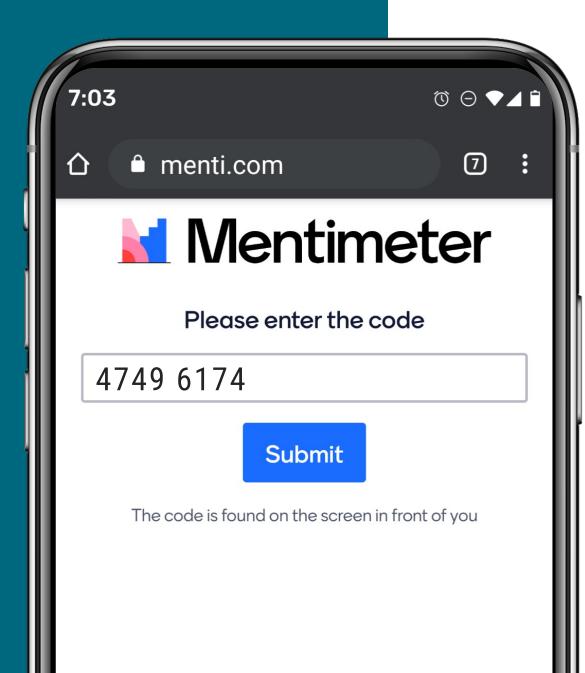
Feeling excluded and not appreciated





I feel that other board members and staff respect my opinions

Score: 3.9/5









STEP 1

www.menti.com

STEP 2

4749 6174

### What 3 words summarize how you feel when you see and hear this information?









#### - NEIGHBOR DISCUSSION -

- ☐ What is your reaction to this information? (i.e., thoughts, feelings, insights, and questions)
- ☐ In the last week, what is one example of a time when you displayed empathy?
- ☐ In the last week, what is one example of a time when you failed to display empathy?

## Reasons High Achievers struggle with empathy:



- Results
- Don't understand
- Feelings not as quantitative
- Competition
- Lack of good listening skills



# 









"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

Dr. Maya Angelou



#### - SMALL GROUP DISCUSSION -

#### Empathy Fails and Scope Creep

How would you like someone to address empathy failures and scope creep issues with you?









